

CHAPTER Service Delivery	CHAPTER 02	SECTION 004	SUBJECT 135
SECTION Clinical and Support Services		DESCRIPTION Community Benefit Activities	
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APPLICATION:

<input checked="" type="checkbox"/> CMH Staff	<input checked="" type="checkbox"/> Board Members	<input checked="" type="checkbox"/> Provider Network	<input checked="" type="checkbox"/> Employment Services Providers
<input checked="" type="checkbox"/> Employment Services Provider Agencies	<input checked="" type="checkbox"/> Independent Contractors	<input checked="" type="checkbox"/> Students	<input checked="" type="checkbox"/> Interns
<input checked="" type="checkbox"/> Volunteers	<input checked="" type="checkbox"/> Persons Served		

POLICY:

Lapeer County Community Mental Health (LCCMH) provides mental health and wellness training, education and other community benefit activities for community partners and the Lapeer community.

STANDARDS:

- A. LCCMH provides community benefit activities as required in the contract with Michigan Department of Health and Human Services (MDHHS) and the Region 10 Prepaid Inpatient Health Plan (PIHP) Delegation Agreement.
- B. Staff offer resources to access mental health services when a mental health need is identified.
- C. LCCMH maintains staff and resources to meet the mental health training and education needs of the community.
- D. LCCMH staff follow fidelity measures for Evidence Based Program Trainings.
- E. Trainings are provided at no cost, as funding permits. The Chief Executive Officer (CEO) sets the rates for training when a fee is necessary, not to exceed the cost of the individual training materials.

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PROCEDURES:

- A. LCCMH in-person trainings available to the community are listed on the agency webpage with registration instructions.
- B. LCCMH may co-facilitate community trainings with other agencies.
 - 1. LCCMH ensures a mutual understanding and shared goal for joint trainings.
 - 2. LCCMH verifies the co-facilitator has appropriate knowledge, experience, and/or certification to train on the proposed topic.
 - 3. LCCMH shares LCCMH Form 170b Code of Ethics and Professional Conduct with the other agency and discontinues partnership if any violations occur.
- C. Trainings may be conducted at LCCMH or at the site of the group requesting the training, provided the accommodations meet the needs of the curriculum.
- D. Training registrations do not exceed the maximum occupancy of the training venue.
- E. Trainings are offered during regular business hours. Trainings and community benefit activities may be offered outside of regular business hours with prior approval from the CEO.
- F. Persons served who attend trainings and community benefit activities may follow the standard grievance procedure (see LCCMH Policy 04.001.05 Recipient Rights System and LCCMH Policy 04.001.10 Grievance and Second Opinion Process).
- G. For any staff proposing to offer Continuing Education Units (CEUs) for a training, the CEO must approve the request before the application for CEUs is submitted to the accrediting body.
 - 1. CEU's require an application to the accrediting body.
 - 2. LCCMH pays the CEU application fee when approved by the CEO.
 - 3. All trainings approved by the accrediting body for continuing education units must follow the guidelines to ensure compliance with the standards for attendees to receive the CEU. It is the trainer's responsibility to ensure compliance.

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H. LCCMH Quality Improvement staff track community benefit activities and provide a quarterly activity report to the LCCMH Board and the PIHP.

DEFINITIONS:

Community Benefit Activities: Any activities designed to promote wellness and healthy communities. Community based activities may include: outreach activities, partnership arrangements, cross training with community service personnel, participation in community bodies, and systems of care initiatives.

REFERENCES:

LCCMH Form 170b Code of Ethics and Professional Conduct
LCCMH Policy 04.001.05 Recipient Rights System
LCCMH Policy 04.001.10 Grievance and Second Opinion Process
PIHP Contract Delegation Agreement

LR & BS